

Wednesday, November 7, 2018

New Users | 9:00 am - 12:00 pm

- Includes Client 101 and a brief discussion on the system

*** New users are encouraged to join the CSN Panel session in the afternoon for additional training and general CSN discussions**

CSN Panel for All Users | 9:00 am - 4:00 pm

- Bring specific questions, review new features in CSN, tips & tricks in all areas of CSN, warehouse, claims, basic Excel features, Outlook, business questions, etc.
- Discuss webinars available
- Providers are welcome

Thursday, November 8, 2018

Expert Users | 9:00 am - 3:00 pm

- Expert User Training for new expert users that passed the pre-test
- Current expert users are welcome

NOTE – Lunch break will be Noon – 1:00 pm.